

Crisis24 Medical Assistance Capabilities



From expert in-house medical advice to full medical evacuation and repatriation, we deliver excellence in global security and medical assistance.

Rapid, effective, and cost-efficient global medical solutions protect your personnel wherever they are. Crisis24's in-house medical team of experts, doctors and nurses, delivers seamless medical advice and assistance around the clock, 365 days a year, ensuring your organization achieves its duty of care with simplicity, accuracy, and accountability.

24/7

Global Medical Assistance Centers

1 million

Request for Assistance Calls

20 million

Travelers Worldwide

95,000

Emergency Calls

40,000

Medical Cases

3,000

Aero-Medical Evacuations

The Crisis24 Difference

The Highest Standards of Care

- A full-featured and ready to deploy security and medical assistance program
- The largest integrated security and medical assistance team in the industry
- A heritage of over 55 years delivering high quality medical assistance worldwide
- Access to 24/7 medical advice and assistance through our best in class operations centers strategically located in Annapolis (US), London (UK), Sydney (AUS), Cape Town (SA).
- Client-led service delivery
- Proactive case management and patient-centered approach
- Immediate support directly to your employees, wherever they are
- Direct billing agreements with insurers for a seamless financial process

Unrivaled Network of Medical and Logistical Providers Complementing our Security Network

Our extensive network of 1.2 million medical and logistical providers is continually evolving to meet the latest changes of the global health care systems and your evolving needs.

Innovative Technology

All operations are integrated through a state of the art case management tool, underpinned by medical and operations teams working together to manage access to quality medical care wherever you are located. Routine medical advice, assistance, or emergency calls are triaged directly by a team of 90 assistance staff.

Medical Assistance Services

Pre-travel – Prepare and Plan

- Access to 24/7 medical advice
- Travel vaccination recommendations
- Pre-deployment medical screening
- Pandemic planning
- Medical emergency response planning
- Timely medical alerts

During Travel – 24/7 Support

- Medical referrals to doctors, clinics, hospitals, dentists
- Arrangement of medical appointments
- Global medical network / access to credentialed care
- Medical triage and second opinion
- Medical monitoring while overseas
- Medical expense management
- Dispatch of medication
- Remote site medical support

Emergency Support

- Medical evacuation (air ambulance)
- Medical repatriation (commercial aircraft)
- Provision of medical staff/escorts
- Bed-to-bed patient movement

Post-travel – Ongoing Care

- Travel-related illness management
- Return to work/deployment management
- PTSD and mental health support

Contact our experts for more details on our end-to-end security and medical assistance and response solutions.

Email

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Visit

www.crisis24.com