ISO 31030 – An International Framework to Ensure Safe Corporate Travel

The International Organization for Standardization (ISO) has developed a global standard for Travel Risk Management (TRM), ISO 31030. The guidelines are built on the well-established ISO 31000 Risk Management Standard and set out best practices for managing the risks associated with corporate travel.

What is ISO 31030?

ISO 31030 provides a systematic approach to developing, implementing, and evaluating an effective TRM policy and identifying, assessing, and dealing with travel risks.

Why is it Important?

The objective of any risk management program is to mitigate risk to an acceptable level. Each time an employee travels, they are exposed to a range of health, safety, and security risks. Organizations are legally responsible for their employees' health, safety, and welfare and must take a comprehensive approach toward protecting themselves and their travelers.

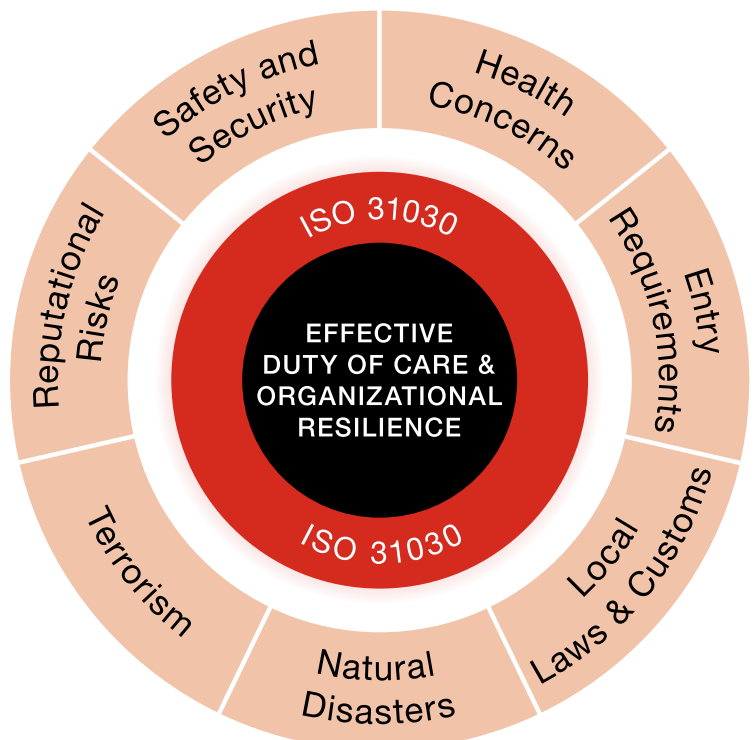Risk management is not a formula. It's a continuous, 24/7 process.

Crisis24's experts contributed to the development of the ISO 31030 framework. Our extensive experience in the TRM field aided ISO in mapping out critical requirements for this international standard.

ISO 31030

EFFECTIVE DUTY OF CARE & ORGANIZATIONAL RESILIENCE

ISO 31030

Safety and Security · Health Concerns · Entry Requirements · Local Laws & Customs · Natural Disasters · Terrorism · Reputational Risks

Benefits of an ISO 31030 Aligned TRM Plan

- Protect your people, assets, data, intellectual property, brand, and reputation.
- Reduce the frequency and severity of incidents.
- Enable better management of the costs associated with response, recovery, lost productivity, and liability.

- Reduce legal and financial exposure and motivate for lower insurance premiums.
- Attract talent and retain personnel with strong policies around travel security and duty of care.
- Strengthen business continuity and organizational resilience.

Build an Effective TRM Program with Crisis24

Our extensive experience in the TRM field makes us the advisor of choice to help align your program with the new standard. We have the resources and skills to help at every step of the process, from developing a plan to providing the tools and resources to ensure its ongoing success.

Assessment:
Assessment of your current TRM plan and recommendations for improvement.

Consultation:
In-depth consultation to develop your organization's contingency and business continuity plans.

Implementation:
Guidance and hands-on support to implement or upgrade a TRM program.

Training:
Skills and knowledge development, so travelers, travel managers, and crisis management teams are prepared.

Traveler Solutions:
Mobile app that puts threat intelligence and the ability to reach out in a crisis in the hands of each traveler.

Monitoring Technology:
Crisis24's Risk Management Platform enables you to monitor travelers and threats in real-time.

Monitoring Services:
Monitor and confirm the safety of your people on your behalf, should your organization not have the infrastructure or resources.

Incident Response:
24/7 Global Operations Centers and on-the-ground assistance for your personnel.

Management Support:
Support and guidance to your crisis management teams during an incident.

Feedback & Recovery:
After-action reviews to determine what could have been avoided or done better and adjust processes accordingly.

Work with Crisis24 to Build or Strengthen Your TRM Program and Ensure Its Alignment with ISO 31030 Standards.

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